1. PRIVATE AND SEMI-PRIVATE LESSONS ARE SOLD IN 6, 12 OR 24 PACK INCREMENTS

These ‘packages’ guarantee one half hour private or semi-private lessons. Lessons meet once each week, always at the same scheduled time. You will receive notification from the Aquatics Department when your account is in need of replenishment. For your convenience, the JCC can store a credit card under your account so lessons can automatically renewed with your approval. Your instructor cannot be paid until payment is received.

*If your account is not renewed by the last lesson, the JCC and its instructors reserve the right to withhold lessons until your account is current. Additional appointments will NOT be scheduled without payment as well as your time slot/instructor will not be locked in until payment is received.*

2. A 24 HOUR CANCELLATION POLICY IS IN EFFECT

We understand that illness and other events come up from time to time. You are required to submit notice to the Aquatic Office at (216) 831-0700 ext. 1004 or 1308 or email at pool@mandeljcc.org in the event you cannot attend your weekly scheduled lesson within 24 hours of your scheduled start time. You will be charged for 1 lesson in the event this notice is not given/failure to show up for scheduled lesson. If only one student comes to a semi-private lesson BOTH students are charged for the lesson.

*These cancellation policies will be strictly enforced.*

*Due to limited pool space, instructor availability and high demand for private/semi private instruction there is a limit of one (1) cancellation for every four (4) scheduled lessons. Additional cancellations will result in you/your child being removed from the program and placed on the waiting list.*

3. YOUR ACCOUNT WILL NOT BE CHARGED FOR LESSONS WE CANNOT PROVIDE

If your teacher cancels your lesson or if the JCC is closed due to an unforeseen pool issue, holiday or due to inclement weather, you will not be charged for that lesson.

4. TWO WEEKS (FOURTEEN DAYS) NOTICE IS REQUIRED TO DISCONTINUE

Please notify the Aquatics Director (lreed@mandeljcc.org) to provide notice of discontinuation. DO NOT give notice to your instructor. Notifying your instructor does not constitute proper notice. Any balance of unused lessons will be charged a 10% cancellation fee and a refund will be refunded to you in the form of a check or credit on your credit card. Please note, you will also be charged a 10% service fee for cancellation. Refunds under $20 will be applied as an online credit to your JCC account to be used for any JCC service (membership, afterschool program, fitness classes, etc).
Participation in Mandel Jewish Community Center of Cleveland (Mandel JCC or MJCC) clubs, classes, teams, athletic events and leagues, trips, camps, special events and use of Mandel JCC facilities, including recreational facilities, involve a risk of injury. I/We, individually for myself/ourselves and/or as a parent(s) of participants or members or guests or as the purchaser of a guest pass for an unrelated minor(s), or as an adult accompanying a minor assume all risks and hazards involved in or related or incidental to any and all such events, programs, activities, and uses and waive and release from liability and responsibility and agree to indemnify and hold harmless the MJCC its directors, trustees, officers, instructors, coaches, counselors, and other agents and employees from, for and with respect to any illness or injury, including death, or other loss, cost, damage, liability, claim and/or expense incurred by me/us or my/our children, family members or unrelated minors occurring during or as a result of his/her/my/our use of any Mandel JCC facilities and/or participation in clubs, classes, athletic events, leagues, trips, camps, recreational activities or special events at or conducted by the MJCC. I/We understand and agree that the foregoing release and indemnity is intended to be as broad and inclusive as permitted by Ohio law and that if any portion is found to be invalid, then the balance shall continue to be in full force and effect. I/We acknowledge that the MJCC is not responsible for lost or stolen items. Unless otherwise specified in writing, I/we give permission for photos, videos and/or audio recordings to be taken for future print and/or digital brochures, websites, advertising, promotions, etc. and/or published without attribution and without compensation. Occasionally the MJCC will email information to the community. I/We can request removal of my/our email address from the MJCC email database at any time.

The Mandel JCC is committed to providing a safe and welcoming environment for all members and guests. To promote safety and comfort for all, we ask all guests to act appropriately, to respect the rights of others and to obey all Mandel JCC rules and policies when using the facility. The Mandel JCC reserves the right to suspend or revoke guest privileges, without refund, if an individual does not act within these guidelines.

By signing below, I acknowledge that I have read the waiver and release form and the private/semi private lesson policies and procedures.

Please print:

First Name __________________________________  Last Name ________________________________________
Date of Birth   __________________________________________________________________________________
Street Address  _________________________________________________________________________________
City  _______________________________________  State  ________________________   Zip _________________
Email  _________________________________________________________________________________________
Purpose of visit: □ Class    □ Workshop    □ Event    □ Internship
□ Other ______________________________________________________________________________________
Signature  _____________________________________________________________________________________
Date  _________________________________________________________________________________________
Parent / Guardian Signature (if guest is under 18 ) _____________________________________________________